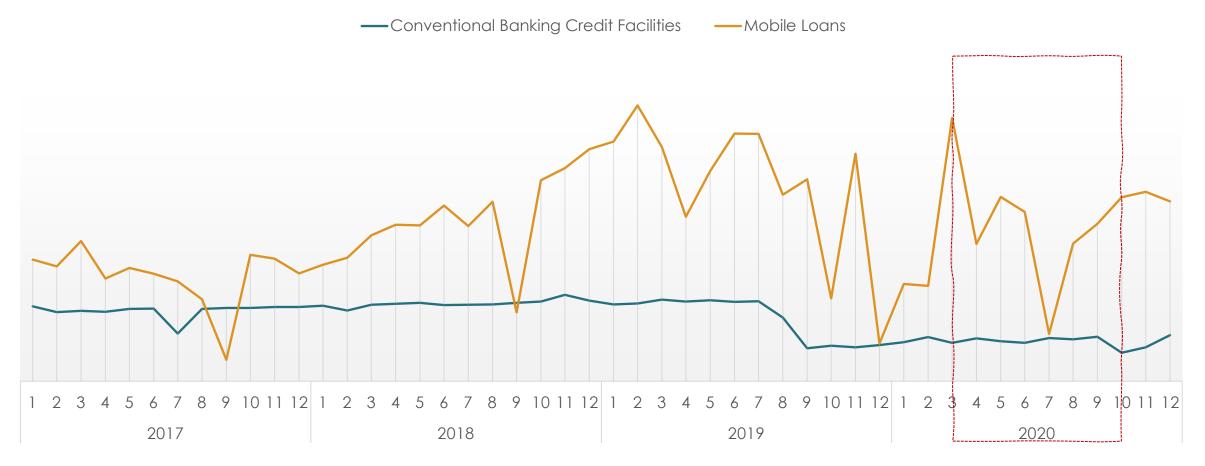


Industry perspectives on impact of COVID -19 on the CIS mechanism and credit risk management

March 2020



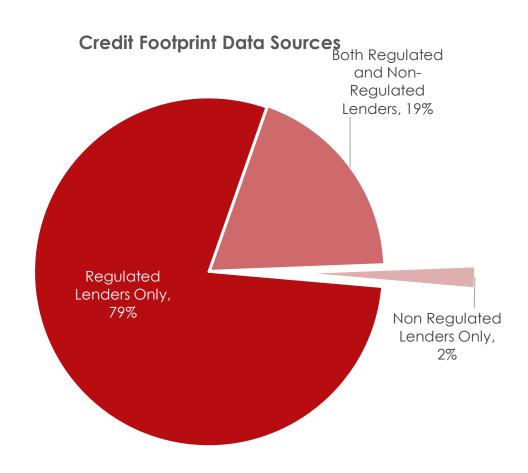
Reported Contracts by Financial Institutions



- Increase in Reported Mobile Contracts in March 2021, following the CBK Directive on Credit Reporting.
- No significant Impact observed for Traditional Banking Credit Facilities.

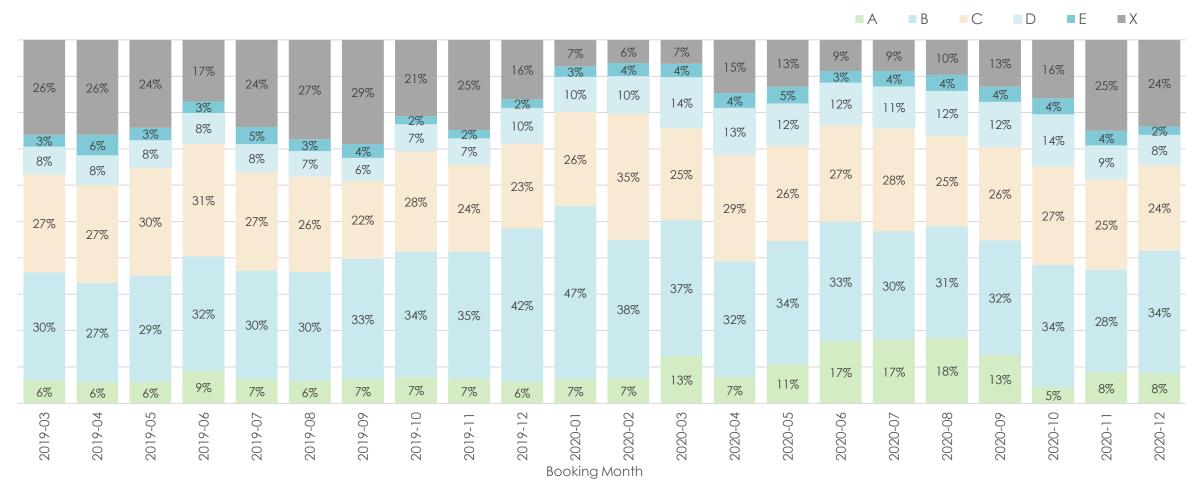


2% of the population have been deleted based on the directive to remove data related to Non-Regulated Lenders.



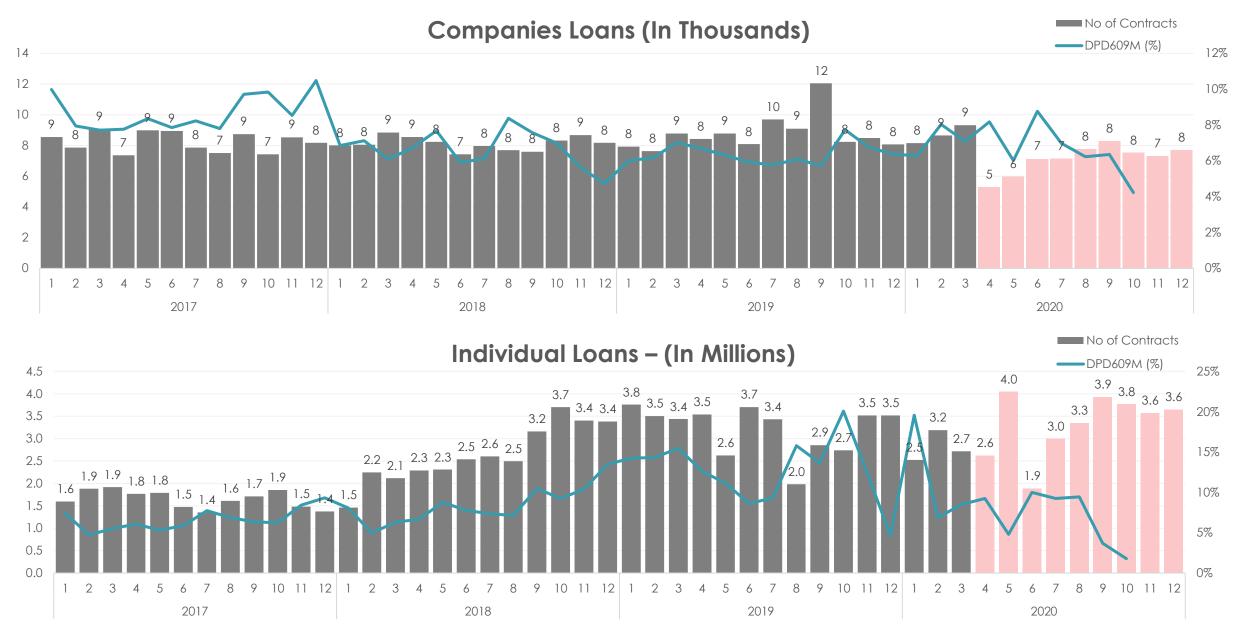
- 79% of the Debtors reported to credit Bureau had only borrowed from Regulated Entities
- 19% have borrowed from both regulated and Non-Regulated Financial entities
- 2% have only borrowed from Non-Regulated entities
 - These 2% have had their data scrapped from Credit Bureau

Increased in Low risk accounts for SME post March 2020



- Increase in distribution of Low-risk Customers (Grade A) for SME Accounts opened post March.
 - This highlights the focus on Low-risk customers by Financial Institutions.

New Bookings Trend - Volume



New Bookings Trend - Volume

